

Pooled Programs

Franchise Package



Better Benefits for the Franchise Industry

ClearBenefits.ca is a web-based Group Benefits Provider Exclusive pooled programs for groups of 2—20+

- Essentials Program Most Affordable
- Lifestyle Program Enhanced Coverage



Better Approach

Our pooled programs balance quality coverage with stable rates, effectively eliminating the volatility common to most benefits plans for groups of 2 - 20+.

We use a "true insurance" approach towards benefits with a spread of risk across many clients, effectively transferring risk to the pool, delivering what clients expect a benefits plan should be.

Better Benefits for the Franchise Industry

- Available for groups of 2+
- Coverage available from 6 months in business
- Groups with up to 100% family coverage are eligible

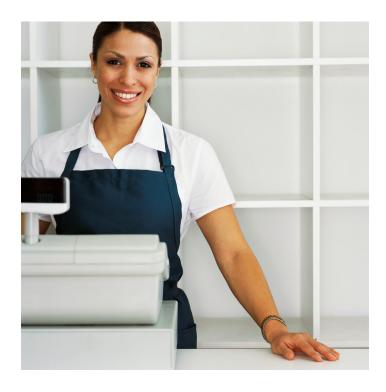
Pooled Programs:

- Smart Phone App
- Pay Direct Drug & Dental Card
- claimsXchange® provider portal allows providers to electronically submit claims on behalf of their patients
- Direct Deposit of other claims
- On-line administrator and employee sites
- On-line employee booklets
- On-line forms

As a Specialty Group Benefits provider, we work to help ensure the right plan for your business, providing quality, sustainable benefits plans, meeting your needs within a comfortable budget.

*Pooled Group Benefits Programs underwritten by Co-operators Life Insurance Company





Benefits and the Franchise Industry

Franchise Organizations & Benefits

- Franchises are independently owned and operated businesses
- In order to arrange a benefits plan for a franchise organization, insurers typically require participation of the franchisor head office and all franchisees with the franchisor taking on administration and financial responsibility for franchisee premiums
- As franchisees are independent business owners, obtaining 100% franchisee participation is generally not possible, nor is central administration by the franchisor possible or preferable
- This leaves the standard method of underwriting each location separately, resulting in a lack of continuity rate continuity and stability throughout the organization

The Solution

ClearBenefits.ca Franchise Program ensure all locations have the same rate structure through pooled rates and claims, allowing for voluntary location participation and choice of coverage options, with franchisees responsible for their own premiums and administration.

We have one of the only programs that meet the unique needs of the Canadian franchise industry.





1 Pool*
2 Programs
10 Options

Essentials Benefits Program

Most Affordable (2—20+) 5 options

Lifestyle Benefits Program

Enhanced Coverage (2—20+) 5 options

- ClearBenefits.ca takes the guesswork out of benefits through the spread of risk across many clients.
- No medical questions required*
 *(unless applying for Life Insurance or Disability coverage that is in addition to any guaranteed non-evidence maximums)
- For groups of 2 or with more than 50% family content, we are pleased to offer Essentials Options 2, 4, 5

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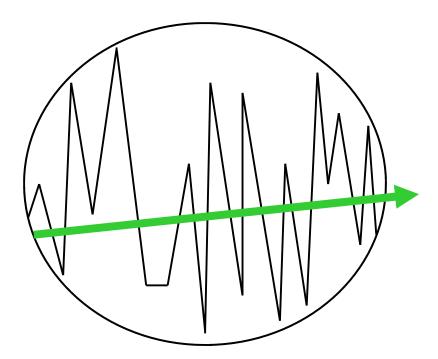


Clear Stability

Our Pooled Approach

In order to create stability for all participants of our programs, our pooled approach blends the factors that normally create rate volatility for traditional group plans:

- Initial pricing
- Claims
- Average age
- # of staff
- Gender mix
- Inflation trend



While the factors affecting the rates for individual groups can vary significantly from year to year, our pooled programs have a proven history of delivering rate stability for all clients making our plans easier to budget for.

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Combined average annual rate adjustment:

6.98% - 13 year average to June 2020





riogra	alli most	arrordable	groups	of 2 —20+
Option 1	Option 2	Option 3	Option 4	Option 5
\$25,000	\$25,000	\$25,000	\$25,000	\$25,000
\$25,000	\$25,000	\$25,000	\$25,000	\$25,000
\$10,000 / \$5,000	\$10,000 / \$5,000	\$10,000 / \$5,000	\$10,000 / \$5,000	\$10,000 / \$5,000
Optional	Optional	Optional	Optional	Optional
Optional	Optional	Optional	Optional	Optional
	<u> </u>	<u> </u>	•	
Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
100%	100%	100%	100%	100%
100% /100%	100% 100%	100%/90%	100%/90%	100%/80%
100% / 80%	100% / 80%	90% / 70%	90% / 70%	80% / 60%
\$5,000	\$5,000	\$2,000	\$2,000	\$1,000
100%	100%	90%	90%	80%
\$500	\$500	\$350	\$350	\$300
R&C	R&C	R&C	R&C	R&C
\$300	\$300	\$250	\$250	\$200
\$1,500	\$1,500	\$1,000	\$1,000	\$750
1 / 6 months	1 / 6 months	1 / 6 months	1 / 6 months	1 / 6 months
\$0	\$0	\$0	\$0	\$0
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
80%	80%	80%	80%	80%
50%	50%	n/a	n/a	n/a
50%	50%	n/a	n/a	n/a
50%	50%	n/a	n/a	n/a
50%	50%	n/a	n/a	n/a
66.7%	n/a	66.7%	n/a	n/a
\$6,000	n/a	\$6,000	n/a	n/a
5 Years	n/a	5 Years	n/a	n/a
Optional	Optional	Optional	Optional	Optional
Optional	Optional	Optional	Optional	Optional
Optional Optional	Optional Optional	Optional Optional	Optional Optional	Optional Optional
	Option 1 \$25,000 \$25,000 \$10,000 / \$5,000 Optional Optional Optional Unlimited 100% 100% /100% \$5,000 100% \$55,000 100% \$500 R&C \$300 1/ 6 months \$0 80% 80% 80% 80% 80% 80% 80% 80% 80% 8	Option 1 Option 2 \$25,000 \$25,000 \$10,000 / \$5,000 \$10,000 / \$5,000 \$10,000 / \$5,000 Optional Optional Optional Optional Optional Optional Unlimited Unlimited 100% 100% 100% 100% 100% / 100% 100% 100% \$5,000 \$5,000 100% 100% \$500 R&C R&C \$300 \$300 \$1,500 \$1,500 1 / 6 months 1 / 6 months \$0 \$0 80% 80% 50% 50% 50	\$25,000 \$20,000 \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$100% \$2,000 \$2,000 \$2,000 \$2,000 \$2,000 \$25,000 \$2,000 \$25,000 \$2	Option 1 Option 2 Option 3 Option 4 \$25,000 \$25,000 \$25,000 \$25,000 \$25,000 \$25,000 \$25,000 \$25,000 \$10,000 / \$5,000 \$10,000 / \$5,000 \$10,000 / \$5,000 Optional Optional Optional Optional Optional Optional Optional Optional Unlimited Unlimited Unlimited Unlimited 100% /100% 100% /100% 100% /90% 100%/90% 100% / 80% 100% /80% 90% / 70% 90% / 70% \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$2,000 \$2,000 \$5,000 \$5,000 \$350 \$350

Basic Life Insurance & AD&D		Option 1	Option 2	Option 3	Option 4	Option 5
Employee Life Insurance (each benefit)		\$50,000	\$50,000	\$50,000	\$50,000	\$50,000
Accidental Death & Dismemberment		\$50,000	\$50,000	\$50,000	\$50,000	\$50,000
Dependent / Child		\$15,000 / \$7,500				
Optional Life Insurance / Optional AD	0&D					
Available in units of \$10,000 (\$500,000 maximum	n)	Optional	Optional	Optional	Optional	Optional
Available to employee and /or spouse		Optional	Optional	Optional	Optional	Optional
Extended Healthcare						
Overall Maximum		Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Out-Of-Country Emergency \$5,000,000	/ 90 days per trip	100%	100%	100%	100%	100%
Semi-Private Hospital Room / Air & Ground Ambu	ulance	100% /100%	100% 100%	100%/90%	100%/90%	100%/80%
Drug Expenses - Pay Direct Drug Card included Generic / Brand coverage	on all options	100% / 80%	100% / 80%	90% / 70%	90% / 70%	80% / 60%
Drug Expense Annual Limit — per eligible family	member	\$25,000	\$25,000	\$10,000	\$10,000	\$7,500
All Other Covered Expenses		100%	100%	90%	90%	80%
Paramedical Practitioners - per category, per elig year	ible family member, per	\$750	\$750	\$500	\$500	\$350
Vision: eye exams once eve	ery 12 months	R&C	R&C	R&C	R&C	R&C
Lens, Frames, Contacts per12 mo	nths	\$350	\$350	\$300	\$300	\$250
Dental						
Annual Dental Maximum (per family member)		\$3,000	\$3,000	\$2,000	\$2,000	\$1,500
Recall Exams		1 / 6 months				
Annual Deductible (single / family)		\$0	\$0	\$0	\$0	\$0
Basic: (Routine Coverage)						
Cleanings		80%	80%	80%	80%	80%
X-Rays		80%	80%	80%	80%	80%
Scaling		80%	80%	80%	80%	80%
Root Canals		80%	80%	80%	80%	80%
Oral Surgery		80%	80%	80%	80%	80%
Fluoride		80%	80%	80%	80%	80%
Gum Disease Treatment		80%	80%	80%	80%	80%
Denture Maintenance		80%	80%	80%	80%	80%
Major Restorative						
Crowns		60%	60%	50%	50%	n/a
On-lays		60%	60%	50%	50%	n/a
Bridges		60%	60%	50%	50%	n/a
Dentures		60%	60%	50%	50%	n/a
Long Term Disability						
% of eligible monthly earnings		66.7%	n/a	66.7%	n/a	n/a
Maximum monthly benefit		\$6,000	n/a	\$6,000	n/a	n/a
Benefit period		Up to age 65	n/a	Up to age 65	n/a	n/a
Employee Assistance Program — by	Morneau Shepell	Yes	Yes	Yes	Yes	Yes
Second Opinion Consult — by World	Care	Yes	Yes	Yes	Yes	Yes
Short Term Disability (66.7% 1/8/16	Benefit Period)	Optional	Optional	Optional	Optional	Optional
Critical Illness		Optional	Optional	Optional	Optional	Optional

a few questions...

Will my employees want a plan?

Overwhelmingly, YES. Almost all employees value a benefits plan far in excess of a cash raise.

Will my employees value the plan we choose?

Employees always seem to appreciate a benefits plan that provides good value. They could now have affordable access to a wider variety of quality healthcare than they may normally afford for themselves and their families (i.e. dental, prescriptions, vision, chiropractor etc.)

A healthier workforce means fewer sick days and less disruption for your business.

Is the plan affordable?

Employers are always pleased with how affordable our plans are. We look at a variety of factors in order to match the right cost structure to your unique situation.

Should we share the cost of the plan with our employees?

Most employers share the cost of a plan 50/50 with their employees. Generally employees expect there will be a cost sharing of the plan.

Can the "couple" rate apply to a single parent with 1 eligible dependent?

Yes. It can apply to a married couple, common-law spouses or a single parent with 1 eligible dependent.

Is there much on-going administration?

Not really. Normal ongoing administrator functions are just regular maintenance; adding/deleting employee & dependent information and payroll deductions of the employee portion. Employees are responsible for reporting any changes to the plan administrator, and for privacy, employees submit claims directly to the insurer.

Will we have help with the initial set-up and on-going support?

Yes! We utilize a structured approach from our initial contact to the ongoing service. Our structured approach is designed to ensure your plan runs smoothly, is kept current, contains costs, and effectively eliminates common administrative issues that can arise.

How much will this cost?

We find that if the employer's portion of the monthly premium is approx. 2.5—3.5% of payroll (based on a 50/50 cost sharing with the employees), both the employer and the employees are comfortable and feel they are getting good value. Depending on the option selected, this can be more affordable than a cash raise, with no additional EI, CPP or WCB contributions.

How do we get started?

For a quote, <u>submit_on-line</u>, email the attached form to <u>connect@clearbenefits.ca</u>



starting a benefits plan...

Which plan is right?

- Each client has unique circumstances and similar needs
- Clients typically ask for a plan that is affordable with quality coverage and stable rates
- We recommend selecting a plan you are comfortable with, you can always upgrade later

Pricing?

- Coverage levels directly affect rates
- Higher levels of coverage have higher premiums
- Decreasing levels of coverage have proportionately lower premiums
- Looking to contain costs? The only sustainable solution is to select a different coverage level

Pooled Programs

- ClearBenefits.ca pooled plans are ideal for clients wanting stable, predictable rates
- Shared risk through claims pooling makes our plans the easiest to budget for going forward

Can plans be customized?

- Yes. Certain benefits can be adjusted for the needs of your business
- Contact us for more information

What information is needed to get a quote?

No existing plan:

- Company contact information
- Employee information

Existing plan:

When a client decides to change suppliers, additional information will be requested. This simply provides the quoting insurers the required information in order to properly assess risk.

- Company contact information
- Employee information
- Current plan design
- Claims and rate history
- Copy of last billing statement
- EP3 Certificate

We see a plan we like, what do we do now?

For more information on ClearBenefits.ca products, contact us, or your group benefits advisor.

Mail: 338 - 1641 Lonsdale Ave., North Vancouver, BC V7M 2J5 | Tel: 778.338.4083 | Tel (TF): 888.803.3800

Email: connect@clearbenefits.ca | Web: www.clearbenefits.ca





Pooled Benefits Programs

Quote Request Form Submit to start a Group Benefits

connect@clearbenefits.ca

Page	Advisor Name	Company Name	Business Address	City / Province / Postal Code	Phone		Nature of business:	Employee Name							Pay	S = Single
								Occupation							Payroll Frequency:	C=Couple F =
					Fax	- CIV		Birth Date							Weekly	Family W
								Gender							Bi-weekly	= Waiving FHC
					Email	TI IGH	Current Employ	Province of Residence							Semi-monthly	& Dental I/C
	Effective Date						Current Employee Benefit plan?	Weekly Hours								= Independe
							?Yes	Wage / Salary							Monthly	= Independent Contractor
							No	Date Employed								
								S/C/F Class								